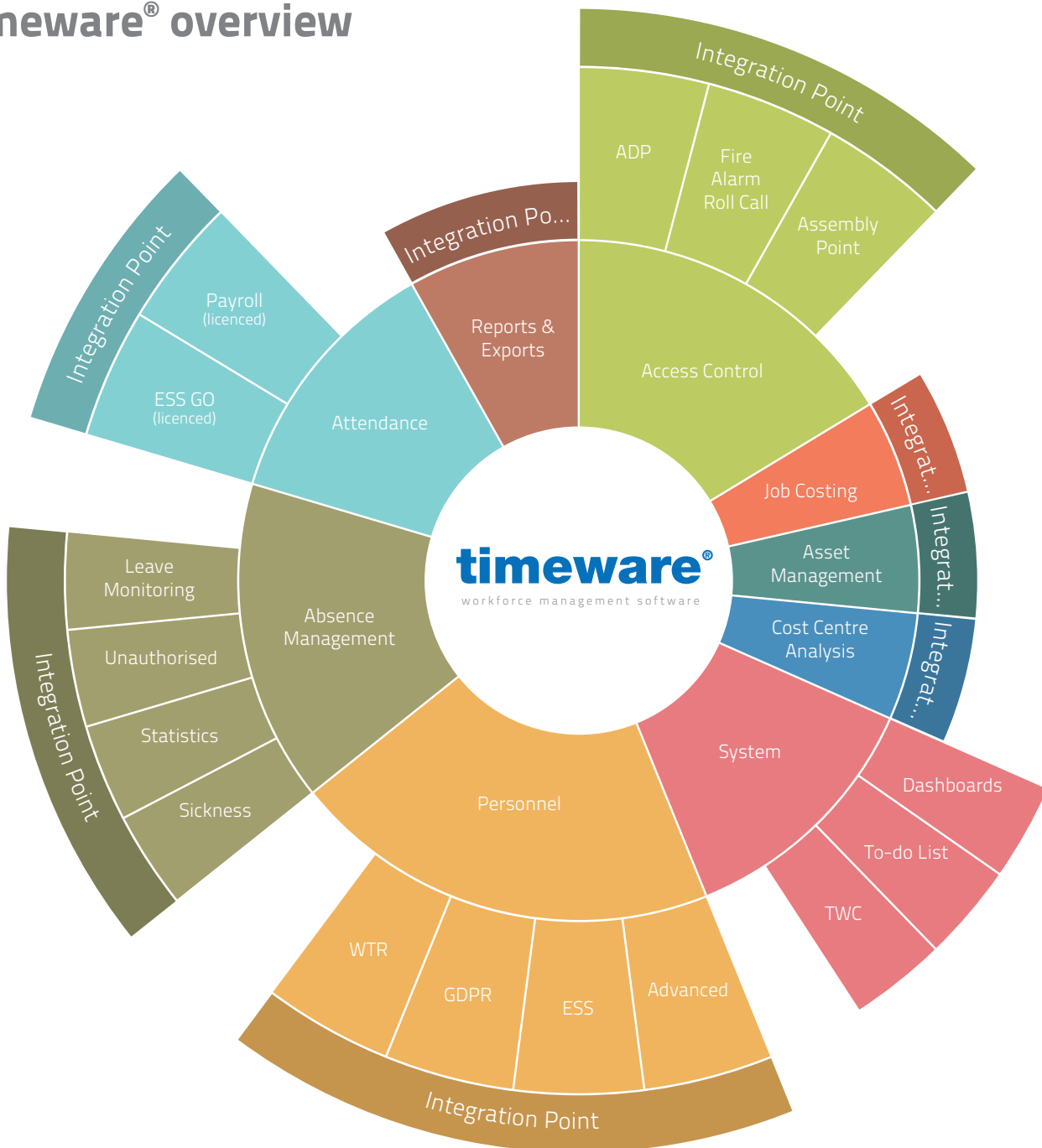


timeware®

workforce management software

Training guide: timeware® overview



The company: **timeware® UK Ltd**

Originating from a simple idea in the late 1980's, timeware® UK Ltd is now recognised as one of the UK's leading specialists in implementing workforce management software.

With more than 7,500 installations across the United Kingdom, Ireland, and West Africa, the timeware® name is synonymous with long-term reliability, enhanced functionality, and continuous innovation.

timeware® UK Ltd employ a full-time, UK based team that has been implementing workforce management software for over 30 years, installing systems efficiently, training users to a high standard, and providing an unrivalled level of support.

Customer care is the cornerstone of the business model with over 95% of new business originating from existing client referrals.

Many customers have used timeware® software for over twenty years - a true testament to the company's efficient service.

The software: **timeware® Professional**

timeware® Professional is an on-premise application, initially designed in 2001, that benefits from annual software update. The current commercial version is called timeware® Professional 2023.

How can using timeware® Professional help a business?

The timeware® software comprises of a suite of modules that enable a company to record and report key business information.

At the heart of the software is the Attendance module containing one of the most customisable time and attendance 'engines' available today. This module supports many work pattern methodologies including standard, flexitime, continental shifts and annualised hours. It can also process the hours worked by workers using the ESS GO mobile app. Multiple customisations points enable the Attendance module to provide a unique time management solution for your business which ultimately ensures the accurate calculation of the basic and overtime hours worked by your employees.

Authorised and unauthorised leave can be tracked through the Absence Management module which can highlight trends and anomalies whilst ensuring that everyone takes their correct holiday entitlement.

The Personnel module can be used as an enhanced database tool, storing information relating to each member of your team. Integrations enable this module to be populated by your existing HR system if required.

For businesses required to record the time taken to complete manufacturing processes, the Job Costing module provides an effective way of recording the start and stop times of both jobs and operations.

If a business has different pay rates when people work in different areas of the business, the Cost Centre Analysis module provides a number of alternative solutions.

When connected to approved devices, the Access Control module can be used to provide a physical access control solution, allowing managers to determine who can access certain areas of a building based on predefined security levels.

The Fire Alarm Monitor/Assembly Point module can be connected to your fire alarm system and muster point devices to provide a fast and accurate rollcall in the event of a fire.

The Dashboard and Report module enables users to quickly view data gathered by each of the modules with options to view information in Excel.

timeware® UK Ltd is an approved Suprema Integration Partner and can provide solutions including proximity, fingerprint and face recognition solutions.

What is included in the timeware® Professional software?

Modules

- Personnel
- Attendance
- Absence Management
- Access Control
- Cost Centre Analysis
- Job Costing
- Dashboards and Reports
- To-do list
- ESS on your browser
- GDPR
- Working Time Regulations
- ESS GO (licenced)
- Payroll Integration (licenced)

Services

- NMD3 BioStar Agent
- NMD3 Calculation Agent
- NMD3 Data Collection Agent
- NMD3 Email Agent
- NMD3 ESS GO Agent
- NMD3 Event Agent BioStar 2 Enrolments
- NMD3 Event handler Agent
- NMD3 Fire Roll Call
- NMD3 Terminal Enquiry Agent

What devices are used to collect attendance bookings?

- timeware® Pucks
- Suprema proximity and biometric

What devices are used to collect access control bookings?

- Suprema proximity and biometric

timeware® websites

timeware.co.uk new sales

timeware.org community support

timeware.info distributor support

timeware.me community employee for downloading ESS GO

timeware.uk document repository