

PAMs Structure Agenda

1. Intro – Part of Business Development Role

Objective: Help all users of timeware® get more from their solution and make them aware of what their Managed Service covers

2. timeware® Managed Service features

- a. Change requests
 - i. General (System set up / Policies / Reports & Dashboards)
 - ii. Attendance
 - iii. Absence
- b. Support scheduling system
- c. Annual Upgrades
- d. System Review
- e. Free training – New users / Refreshers / New feature awareness
- f. timeware® Community videos

3. Hardware – Suprema? (Face authentication – Cloud Ready) / Legacy - LDRP?

4. Features worth mentioning:

- a. Dashboard & Report Viewer
- b. Fire Roll Call
- c. Customisation
 - i. Attendance
 - ii. Absence

5. Are you using the ESS at the PC? (If Yes why?)

6. timeware® HRMS – Interested in setting up a demo to review?

- a. Released 1st Oct 2026
- b. 5 yrs in making
- c. Would you like me to arrange a full demo?

7. Which Payroll System?

8. Which HR Platform?



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