

The official magazine for the timeware® community

On premise or cloud?

"the choice is yours"

+44 (0)1706 659368
www.timeware.org



New face
at NMD3
Develop...
Page 7



Latest
videos...
Page 8



On premise
or cloud?...
Pages 10-11

Editor's Comment...

Welcome to the fifty-third edition of timelines, the official magazine for the timeware® community!

In this edition, we are thrilled to introduce the upcoming launch of timeware® cloud in Q4 2025, and delve into the distinct advantages it offers over the on-premise version. As we approach this exciting milestone, we invite our valued customers to explore the innovative features of the cloud-based system.

For those eager to experience timeware® cloud firsthand, please contact our Head of Customer Care, Charlotte Kavanagh. She is ready to arrange a comprehensive demonstration at your convenience, either onsite or via a virtual meeting tailored to your schedule.

At timeware®, we deeply value your feedback and are committed to continuous improvement. Should you have any queries or wish to discuss topics featured in this magazine further, do not hesitate to reach out to our dedicated service team at +44 (0)1706 658222.



Simon Birchall
Managing Director
timeware® (UK) Ltd



Connect to me on [LinkedIn](#)

SUPrema
INTEGRATION PARTNER

Genetec™

sage
Development Partner

 Paxton
Approved
Integration

Page 2

Editors Comment...

An introduction by the MD, Simon Birchall.

Page 6

Latest News...

New face at NMD3 Develop.

Page 8

Latest videos...

www.timeware.tv.

Pages 10-17

On premise or cloud?...

The choice is yours.

Focusing on Workforce Management Solutions...

Company

Welcome to the pinnacle of workforce management solutions at timeware UK Ltd, featuring our exceptional suite: timestart®, timeware® Small Business, and timeware® Professional. With over three decades of expertise, we specialise in bespoke solutions tailored to your specific needs, enhanced by our partnership with Suprema Inc.

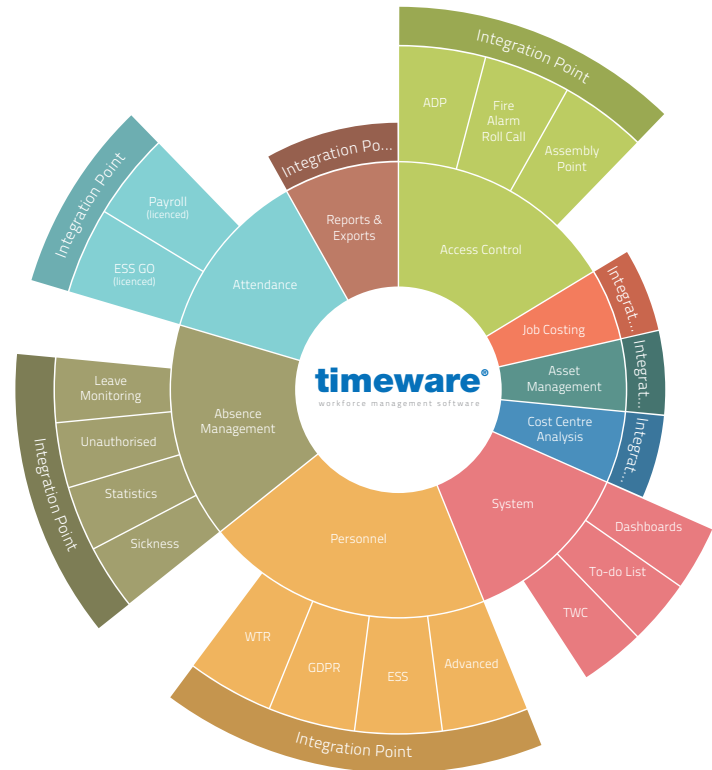
Seamless Integration Across Systems

timeware® excels in seamlessly integrating with existing payroll, HR platforms, and security systems. Whether leading or supporting, timeware® manages data exchanges expertly, boosting your operational efficiency dramatically.

Customisation: Unlocking Potential

A remarkable 95% of our users tap into timeware's extensive customisation features, resulting in configurations that are precisely tailored to their requirements, maximising returns on investment.

Embark on a transformative journey with timeware® and let us reshape your business narrative. Choose excellence and precision for managing your workforce, because every second counts in achieving success.





timeware® UK Ltd:

The definitive source for timeware® workforce management solutions, covering everything from marketing and sales to installation and support. Our team provides your annual managed service invoices and expert guidance for expanding your timeware® system. Contact us for unmatched expertise in time and attendance management, ensuring your workforce operates with maximum efficiency.



NMD3 Develop Ltd:

The digital architects behind timeware® Professional, ESS GO, and timeware® in the cloud. Our dedicated developers ensure a seamless timeware® experience, providing robust solutions that enhance your operational efficiency. Celebrate innovation with us.



NMD3 Hosting Ltd:

The backbone ensuring your apps run smoothly in Azure-hosted environments. Currently optimising the ESS GO app, we're excited to announce that by 2025, we will also manage timeware® Cloud. Trust us for unmatched Azure cloud performance and management. Your monthly hosting solutions originate here—where expertise meets innovation.

Face Authentication: The preferred attendance point...

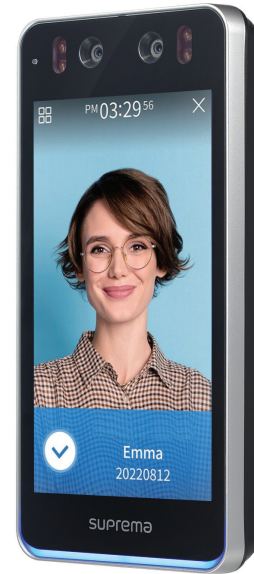
In an exclusive offer, timeware® UK Ltd is proud to present a complimentary two-week trial of cutting-edge attendance devices from Suprema Inc. This opportunity is tailored specifically for existing timeware® software customers who are currently using legacy attendance hardware.

Our trial includes a choice of advanced biometric technologies such as face authentication and fingerprint scanning, as well as proximity capability. Each trial setup is expertly handled by a dedicated technician who will install the necessary equipment and enrol your employees' biometric or proximity data, ensuring a seamless integration into your existing systems.

Please note, a network point supporting Power over Ethernet (PoE) is required to facilitate the installation.

By participating in this trial, you will discover firsthand the remarkable advantages these modern devices offer. They are designed not only to enhance security and speed of attendance bookings, but also to significantly optimise your workforce management processes.

Don't miss this opportunity to elevate your organisation's efficiency and security.



Suprema BioStation 3
Face Authentication



Device Overview

If you are interested in taking part in this legacy device replacement programme, please contact Head of Customer Care, Charlotte Kavanagh, on support@timeware.co.uk or call **+44 (0) 1706 658222**.

New face at NMD3 Develop...

We are delighted to announce the appointment of Ryan Ince to our dynamic development team at NMD3 Develop Ltd. Ryan has embarked on a crucial role within our dedicated unit that is orchestrating the seamless transition of our time and attendance system from on-premises infrastructure to a robust cloud-based solution, powered by the innovative technologies of Microsoft Azure and Blazor.

With Ryan's expertise now integrated into our team, we are advancing full steam ahead towards the highly anticipated launch of our cloud solution in Q4, 2025. This strategic move will enhance our system's efficiency, scalability, and accessibility, reaffirming our commitment to delivering state-of-the-art time and attendance software.



Software engineer, Ryan Ince.



Latest videos at www.timeware.tv...

We've added thirteen new videos to the timeware® community channel during the past three months.

Follow the QR codes or www.timeware.tv to access the channel.



Charlotte Kavanagh
Head of Customer Care



Link to timeware® community channel






Suprema device over a mobile network






Explanation of what is the NMD3 Event Agent



Overview of the Dashboard & Report viewer copy button feature

Viewing declined absence bookings

Overview of Notify on return feature

Employee absence authorisation Emails

In April, timeware® UK Ltd had the privilege of collaborating with Suprema UK at The Security Event 2024, hosted at the NEC in Birmingham. David Webb, a seasoned timeware® implementation specialist, played a pivotal role in supporting this prominent event.

This occasion presented a prime opportunity for attendees to witness cutting-edge biometric technology in action and engage in detailed discussions about time and attendance solutions with timeware's own expert, Dave Webb.

We extend our heartfelt gratitude to Suprema UK Managing Director, Jamie McMillen and his dedicated team for orchestrating yet another splendid event. Such engagements are invaluable in strengthening the partnership between timeware® UK and Suprema, fostering continued growth and success.



timeware® implementation specialist Dave Webb and Suprema UK Managing Director, Jamie McMillen.

On premise or cloud?

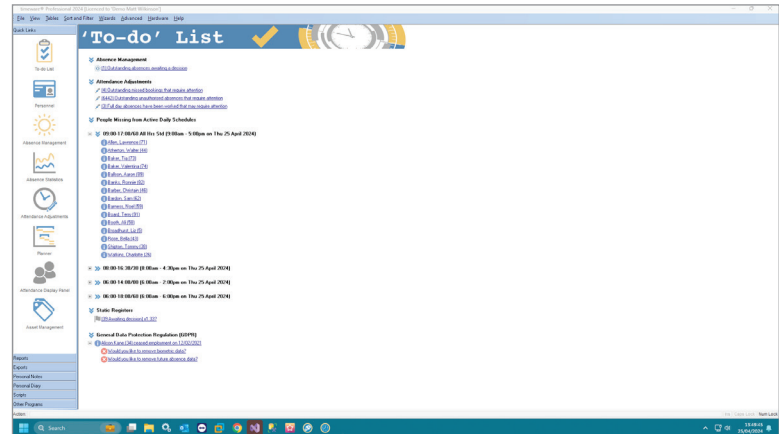
"the choice is yours"

timeware® Professional – on premise

For over 32 years, our on-premise software solution has established itself as a trusted backbone for businesses seeking robust, reliable, and secure data management. This longevity in the market not only underscores our commitment to quality and durability but also ensures that our clients benefit from a deeply refined product, enriched by decades of user feedback and continuous improvement.

With on-premise installation, clients gain full control over their data and systems, ensuring compliance with stringent data protection regulations. Moreover, this setup minimises dependency on internet connectivity, offering uninterrupted access and a higher level of customisation to meet specific operational demands.

With timeware® Professional you experience the confidence and peace of mind that comes with a proven, mature software solution.



On premise 'Advantages'

Established, familiar design

Security and infrastructure managed by customer

Software updated managed by timeware®

Access from customers network via PCs

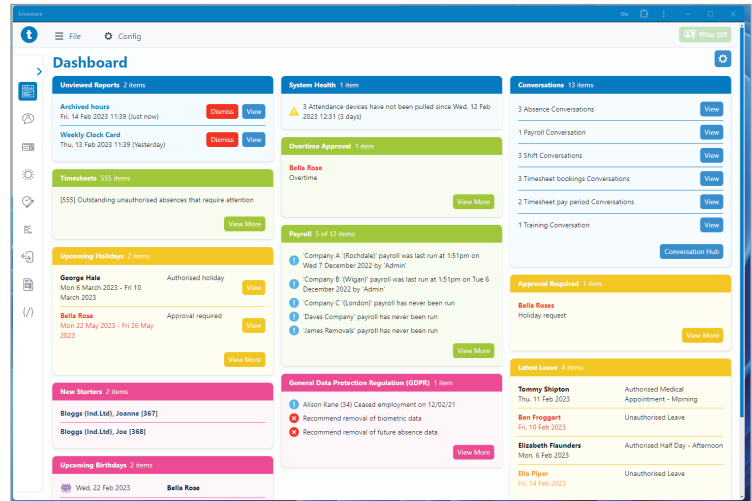
timeware® Cloud (available from Q4 2025)

Cloud software offers a flexible and scalable alternative to traditional on-premise solutions, enabling businesses to adapt quickly to changing demands without the up front costs of hardware and infrastructure.

With cloud platforms, updates and maintenance are managed by the provider, ensuring that systems are always up-to-date with the latest security features and functionalities. This model promotes collaboration through easy remote access, allowing teams to work effectively from anywhere in the world. Moreover, cloud services typically operate on a subscription basis, providing cost predictability and reducing the financial burden of large capital expenditures.

Opt for cloud software to enhance operational agility and drive innovation in a rapidly evolving business landscape.

If you are interested in a demonstration of timeware® Cloud, please contact Head of Customer Care, Charlotte Kavanagh, on support@timeware.co.uk or call **+44 (0) 1706 658222**.



Cloud 'Advantages'

Fresh, modern look

Redesigned for a modern business approach

Multiple competitive advantages. See page 12

Security and infrastructure, updates and maintenance managed by timeware®

Access from any device, PC, iOS or android with internet connectivity

Scalable subscription model

Competitive advantages...



The Conversation Hub...

A unique tool that fosters transparency and improves communication between staff and management, aiding in the prompt resolution of workplace queries.



The Marketplace...

A streamlined way to notify your workforce about available shifts and overtime opportunities.



Natural Language Query...

Natural Language Query (NLQ) enables users to interact with their timeware® data through simple, everyday language. This feature allows users to ask questions about their data as if conversing with another person, enabling swift and effortless access for those without technical expertise.



Country and Features Localisation...

Boosts compliance and usability by adapting experiences to local languages, regulations, and norms, enhancing accuracy and operational efficiency.



Integration...

timeware® Cloud integrates seamlessly with leading HR, security, visitor management, and payroll systems via APIs, ensuring compatibility with top software and hardware solutions.



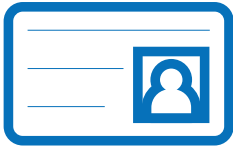
Customisation...

Customisation requests in timeware® Cloud offer tailored solutions that align perfectly with specific organisational needs, enhancing functionality, user experience, and ensuring seamless integration with existing processes.

timeware®
ESS

timeware® ESS app...

Enhance efficiency and engagement. Manage schedules, submit leave requests, access documents, and communicate securely.



timeware® Cloud Personnel centralises all workforce data in one secure location, from driving licence copies to bank details. This system integrates seamlessly with the conversation hub and other features, providing a real-time view of your workforce to enhance management and decision-making.

timeware® personnel offers an exceptionally efficient solution, seamlessly integrating with the conversation hub, marketplace, natural language queries, statistics, and your dashboard. This integration facilitates a real-time perspective of your workforce, enhancing management capabilities and decision-making processes.

Subjects covered include:

Essential, Personnel, sensitive, employment, financial, skills and qualifications, interviews, vehicles, health, working time regulations, assets and employee self-service (ESS).

The screenshot displays the timeware Cloud Personnel interface. At the top, the user profile for David Webb, Implementation Specialist, is visible. The main content area is divided into two sections: 'Personnel' and 'Addresses'. The 'Addresses' section is active, showing a 'Home residence' address: 11 Beechwood Road, Birmingham, B14 4AB, West Midlands, United Kingdom. Below this, a 'View Address' modal is open, providing a detailed view of the address. The modal includes a 'Map' section with a satellite view of the location, a 'Form' section for address details, and an 'Actions' section with a 'Ring-fence' option.

Personnel, Personnel, Addresses

Personnel

- Essential
- Personal
- Addresses
- Emergency Contacts
- Sensitive
- Employment
- Financial
- Skills and Qualifications
- Interviews
- Vehicles
- Health
- Working Time Regulations
- Assets
- Employee Self Service (ESS)

Addresses

Home residence

11 Beechwood Road
Birmingham
B14 4AB
West Midlands
United Kingdom
View map

View Address

Address Type: Home residence

Address: 11 Beechwood Road

Town/city: Birmingham
State province or county: West Midlands

Zip or postcode: B14 4AB

Country: United Kingdom

Manually Enter Coordinates:

Geo Latitude: 52.422085144043

Geo Longitude: -1.88517455191803

Map


Map Satellite


Actions

Ring-fence

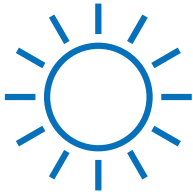
Is ring-fenced?

Ring-fence radius (metres): 0

 Natural Language Query

 Start a conversation with David Webb
Conversation Hub

Leave management...



timeware® Cloud Leave Management is designed to streamline the process of managing employee absences. This system allows for efficient tracking of all types of leave, including holiday, sick leave, and personal days. Employers can easily approve requests, view leave balances, and monitor absence trends within the organisation. The module's intuitive interface ensures a seamless user experience, facilitating quick access to necessary information. Additionally, it integrates with the overall timeware® system, ensuring that all employee attendance data is synchronised and up-to-date, thus aiding in accurate record-keeping and compliance with workplace policies.

The screenshot displays the 'Leave Management' interface for user David Webb. The top section shows a monthly calendar from June to May 2024. The bottom section provides a detailed breakdown of leave entitlements:

- Holiday Entitlement Statistics:** A donut chart showing the distribution of leave types: Sacked (15), Taken (5), and Accumating (5).
- Holiday Entitlement Details:** A table listing various leave types such as Period absence, Absence, Carry over, Credit, Total entitlement, Leave worked (informed), Leave taken, Leave planned, and Remaining entitlement.
- Calendar:** A detailed view of the calendar for Friday, 18 August 2023, showing actions like Training, Doctors, and Add Booking.

Calendar

Leave entitlement

Natural Language Query

Start a conversation with David Webb
Conversation Hub



timeware® Cloud Attendance caters to a plethora of established work methodologies, including standard hours, flexitime, and rotating shifts, which can be scheduled up to a full year in advance. It incorporates grace periods and rounding as standard functionalities, alongside diverse work-break classifications. This module also supports a remarkably extensive range of overtime calculation standards. Additionally, it offers multiple methods to authorise overtime, complete with email notifications and on-screen alerts to signal impending payroll deadlines when overtime remains unapproved.



Natural Language Query



Start a conversation with David Webb
Conversation Hub

The screenshot shows the 'Timesheets' interface for Miguel Bergnaum (Production worker, ID #09, PY7065L) for the period from Monday, 20 Feb 2023 to Friday, 3 Mar 2023. The interface includes a navigation bar, a 'Timesheet Information' panel, a 'Pay Period' summary table, a main 'Timesheets' table, and a right-hand sidebar with action buttons and filters.

Timesheet Information

- Shift pattern: 09:00-12:00|12:00-17:00
- Status: Incomplete Timesheet

Pay Period Summary

Total	Basic	x1.33	x1.50
55.45	53.00	2.45	

Timesheets Table

Week/Day	Date	Shift	Taken Absence(s)	Booking(s)	Total	Basic	x1.33	x1.50
2 Mon	20/02/2023	12:12-12		22:22-22:22 (1)	22:22			
2 Tue	21/02/2023	12:12-12		09:06-17:00 (1)	7:45	5:00	2:45	
2 Wed	22/02/2023	12:12-12		09:00-16:54 (1)	22:22			
2 Thu	23/02/2023	12:12-12		09:00-22:22 (1)	22:22			
2 Fri	24/02/2023	12:12-12		09:00-17:00 (1)	8:00	8:00		
2 Sat	25/02/2023	12:12-12	Saturday Overtime	22:22-22:22 (1)	22:22			
2 Sun	26/02/2023	12:12-12	Sunday Overtime	22:22-22:22 (1)	22:22			
3 Mon	27/02/2023	12:12-12		09:00-17:00 (1)	8:00	8:00		
3 Tue	28/02/2023	12:12-12		09:00-17:00 (1)	8:00	8:00	2:00	
3 Wed	01/03/2023	12:12-12		09:00-17:00 (1)	8:00	8:00		
3 Thu	02/03/2023	12:12-12	Holiday	09:00-17:00 (1)	8:00	8:00		
3 Fri	03/03/2023	12:12-12	Holiday	09:00-17:00 (1)	8:00	8:00		
3 Sat	04/03/2023	12:12-12	Saturday Overtime	22:22-22:22 (1)	22:22			
3 Sun	05/03/2023	12:12-12	Sunday Overtime	22:22-22:22 (1)	22:22			

Right-hand Sidebar:

- Filters:**
 - All booking types
 - Missed bookings (2)
 - Bookings outside core time (3)
 - Manually changed bookings
 - Absence or holiday bookings (2)
- Pay Period Actions:**
 - Recalculate Period
 - Reallocate Bookings
- Actions:**
 - Add Booking
 - Add Absence
 - Add Absence Entitlement Credit
 - Add Schedule
 - Edit
 - Delete

Reports...



timeware® Cloud's reporting capabilities are essential for operational excellence, providing comprehensive insights into workforce management. These reports enable businesses to track employee attendance, overtime, and absence trends efficiently. With real-time data at their fingertips, managers can make informed decisions quickly, enhancing productivity and reducing operational costs.

Reports are designed to provide a detailed breakdown of key data.

- Personnel
- Leave management
- Attendance
- Roll call
- GDPR
- Working time regulations

All reports may be crafted as PDFs or Excel format for further manipulation and analysis.



Occurrence

XLSX or pdf format

Report language

	A	B	C	D	E	F	G	H	I
1	Personnel Salary Listing								
2	Grupy według		Niezbędny						
3	Imię	Identyfikator pracownika	Nazwisko	Numer listy plac	Status zatrudnienia	Organizacja	Dzielenie	Lokalizacja	Dział
4	Laurence	967	Abbott	987654	Employee	demo	European division	demo	MARKETING
5	Laurence Hrabia	1							
6	Mattie	3	Ferry	321789	Employee	demo	European division	demo	MARKETING
7	Mattie Hrabia	1							
8	Renee	2	Schaefer	789012	Employee	demo	European division	demo	MARKETING
9	Renee Hrabia	1							
10	Timmy	1	Schumm	PR202400001	Employee	demo	European division	demo	MARKETING
11	Timmy Hrabia	1							
12	Wielki Hrabia	4							
13									

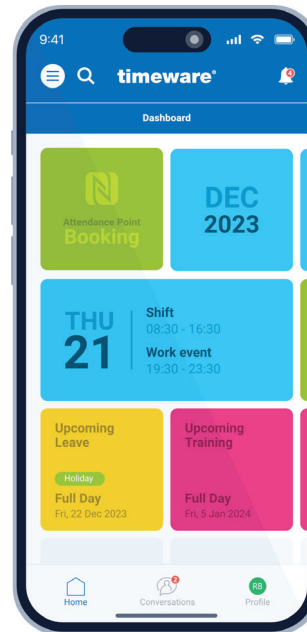
Example report in Polish

Discover the versatility of the timeware® Cloud app, now accessible to every member of your workforce. This robust application empowers employees to manage their schedules effectively by reviewing timesheets, submitting leave requests, and checking shift details.

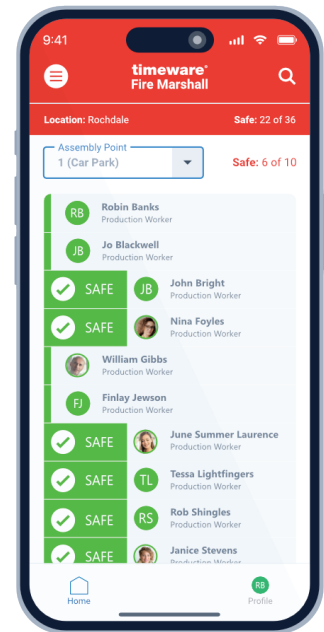
Furthermore, it provides insight into leave entitlements, upcoming events, and essential training materials.

timeware® Cloud Fire Marshall App is an essential solution for ensuring that staff members have safely evacuated during a fire emergency. This innovative app is specially tailored for installation on devices held by designated fire marshals, enabling marshals to swiftly verify the presence of individuals at safe locations.

Both apps included as standard with timeware® Cloud.



timeware® ESS app



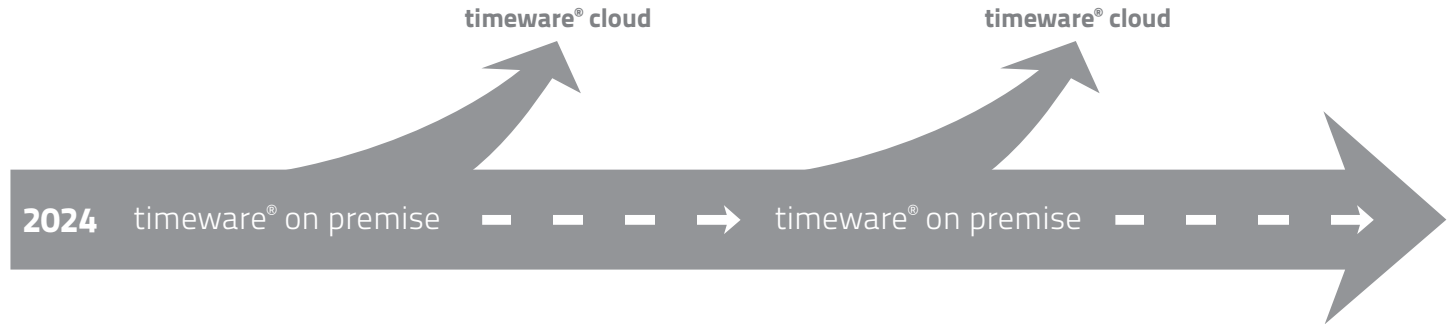
timeware® Fire Marshall app

timeware® Road Map...

On premise or cloud?...

timeware® customers will soon have the option of migrating from their on premise software to the cloud. This option will be available from Q4 2025. Customers requiring cloud demonstrations should contact Charlotte Kavanagh to arrange a time in date.

Customers wishing to remain on premise will be able to do so for many years to come. Our continued dedication to our legacy software involves ongoing advancements in security for the foreseeable future.



Upgrades to timeware® 2024 began in November 2023. Please contact Head of Customer Care, Charlotte Kavanagh, on **+44 (0)1706 658222** or **support@timeware.co.uk** to check the planned date for your upgrade.

timeware® Community Support

www.timeware.org

This website serves as the central hub for timeware® community support. Visit the site to report issues, submit change requests, and stay informed about the latest developments in the timeware® universe!



- **timeware® support:**
Operators can report issues directly to the team, while administrators can submit system change requests.
- **Documents:**
Access a collection of timeware®-related downloadable PDF documents.
- **YouTube channel:**
Visit the timeware® Community YouTube channel, www.timeware.tv for instructional videos and tutorials.



Next edition of timelines: **August 2024**
Security...

The official magazine for
the timeware® community



NMD³ acknowledges any logos and/or trademarks used within this document

t2-0384: Copyright NMD³ Ltd (2024)

timeware® UK Ltd.

3 Fieldhouse Road, Rochdale, OL12 0AD. United Kingdom

Community support:

Tel: **+44 (0)1706 658222** Web: **www.timeware.org** Email: **support@timeware.co.uk**